

Launch Internet Explorer

Launch internet explorer and open the Tools menu and select Manage Add-ons

😧 🔊 🗸 https://www.google.com.au/	🗙 🕒 Bing 🖉 🗸
😭 Favorites 🛛 🍰 Suggested Sites 🔻 🖉 Get more Add-ons 👻	
Soogle 🔐 👻	🛛 🔻 🖃 🖶 👻 Page 🕶 Safety 👻 Tools 👻 🔞 👻
Come here often? Make Google your homepage. Sure No thanks	Image: Diagnose Connection Problems Image: Diagnose Connection Problems
· Tou Jean innages man bocuments calendar sites oroups contacts more ·	Pop-up Blocker
	Manage Add-ons
	Work Offline
	Compatibility View Settings b
	Toolbars
	Explorer Bars
	♦ Developer Tools F12
Australia	Suggested Sites
	Display ieHTTPHeaders
	Send to Bluetooth Device
Google Search I'm Feeling Lucky	1 Internet Options
iGoogle Change background image Advertising Programmes Business Solutions Privacy & Terms	ns +Google About Google Go to Google.com -

Disable the ChromeFrame BHO Extension

View and manage your Internet Explorer add-ons

Select the Toolbars and Extensions add-on type and select ChromeFrame BHO version 19.0.1057.0.

Click the *Disable* button. Close the browser and re-open and the issue is fixed.

Add-on Types	Name	Publisher	Status	File date	Version	Load time	
Toolbars and Extensions	(Not verified) The Chromium Auth	iors					
Search Providers	ChromeFrame BHO Adobe Systems, Incorporated	(Not verified) The Chro	Enabled	29/02/2012 8:03 PM	0.51.282	0.28 s	
🙀 InPrivate Filtering	Control name is not available	Control name is not avai	Enabled	9/11/2009 4:34 AM	2.2.3.0	0.13 s	
Show: Currently loaded add-ons	Microsoft Corporation Windows Live ID Sign-in Helper Research Not Available	Microsoft Corporation Microsoft Corporation	Enabled Enabled	19/08/2009 5:02 AM 6/03/2009 4:04 AM	6.500.3165.0 12.0.6423.0	0.03 s	
ChromeFrame BHO (Not verified) The Chromium Author	rs						
Version: 19.0.1057 File date: More information	.0		Type: Search	Brov for this add-on via defau	vser Helper Obj It search provid	ect ler	
							Dis
Find more toolbars and extensions Learn more about toolbars and exter	nsions						C



Remove registry entries

Depending on what version of windows is installed there may be some registry keys that need to be removed. If unsure which version of windows is being used please follow the instructions for both 32 bit and 64 bit windows. If the registry keys do not exist then they do not need to be removed. This can be done as follows:

32 bit Windows

In Windows Click *start* > *run* > *regedit*.

📼 Run	
Open:	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you. regedit
	OK Cancel Browse

Within the Registry Editor navigate to

[HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Internet Settings\User Agent\Post Platform]

💣 Re	gistry	Editor						- 0 ×
File	Edit	View	Favorites	Help				
				AllowedDragImageExts AllowedDragProtocols	*	Name (Default)	Type REG_SZ	Data (value not set)
				Approved Active Ainstansities Cache Connections Http Filters Last Update Lockdown Zones		환 chromeframe/19.0.1057.0	REG_SZ	1
				NoFileLifetimeExtension P3P Passport Secure Mime Handlers SO				
				SOIEAK TemplatePolicies Url History User Agent Dest Platform UA Tokens WinHttp	II			
			Δ · Δ · Δ Δ · Δ · Δ Δ · Δ · Δ Δ · Δ · Δ · Δ	ZoneMap Zones CT edia Center MDevices SSHA	Ŧ	<		
Comp	uter∖H	IKEY_LC		IINE\SOFTWARE\Microsoft\Windows	\Cu	rrentVersion\Internet Settings\I	User Agent\Post Platfo	rm _{at}



If there is a value for *chromeframe/19.0.1057.0* then highlight it, press *Delete* and click *Yes* to confirm the deletion.

💣 Registry Editor				
File Edit View Favorites Help				
Installer	*	Name	Туре	Data
>-1 5.0 1 Accepted Documents 1 ActiveX Cache 1 AllowedBehaviors 1 AllowedDragImageExts >-1 AllowedDragProtocols		(Default) ● chromeframe/19.0.1057.0	REG_SZ REG_SZ	(value not set) 1
Deleting certain registry values of permanently delete this value?	coul	d cause system instability. Are y	you sure you wa	nt to
Passport Passport Secure Mime Handlers SO SO SO SO SO SO SO P-US Post Platform 				
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows	T ۱۵/۲	rrentVersion\Internet Settings\I	Jser Agent\Post	Platform

Close and re-open Internet Explorer.

64 bit Windows

In Windows Click *start* > *run* > *regedit*.

📨 Run	×
Open:	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you. regedit
	OK Cancel Browse

Within the Registry Editor navigate to

[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\Windows\CurrentVersion\Intern et Settings\User Agent\Post Platform]



📸 Registry Editor				
File Edit View Favorites Help				
IME	*	Name	Туре	Data
Installer		赴 (Default)	REG_SZ	(value not set)
Internet Settings		a) chromeframe/19.0.1057.0	REG_SZ	1
Accented Documents				
ActiveX Cache				
AllowedBehaviors				
AllowedDragProtocols				
🗼 🦾 Cache				
🛛 🕞 📲 Http Filters				
🕨 - 🔐 Last Update				
► Dockdown_Zones				
NoFileLifetimeExtension				
P3P				
Passport	=			
Secure Mime Handlers	_			
TemplatePolicies				
User Agent				
Post Platform				
UA Tokens				
⊳ - <mark>]]</mark> } WinHttp	-	•		•
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Mi	crose	oft\Windows\CurrentVersion\In	ternet Settings\User A	gent\Post Platform

If there is a value for *chromeframe/19.0.1057.0* then highlight it, press *Delete* and click *Yes* to confirm the deletion.

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	Image: Second		Name (Default) (Defa	Type REG_SZ REG_SZ	Data (value not set) 1
	Deleting certain registry va permanently delete this va	ilues coule lue?	d cause system instability. Are y	you sure you wa	nnt to

Close and re-open Internet Explorer.